

Town of Liberty Grove
Minutes of the ISP Public Hearing on February 26, 2024

Chairman Janet Johnson opened the Public Hearing at 6:00pm.

There were 10 Liberty Grove residents in attendance, 9 in-person and 1 virtually.

A PowerPoint presentation was presented explaining how the Town came to the recommendation of Frontier to be the Town-wide internet service provider. Jodi Bensyl of the Community Development & Technology Committee added clarification to scoring process of the three proposals that were submitted. Administrator Kalms explained the mill rate implications to the taxpayers based on a close estimate of the proposed Frontier ISP project. Based on a borrowed amount of \$10,000,000.00, over a 20 year term, the Town portion would go from a mill rate of \$1.93 per \$1,000 value to \$2.39 per \$1,000 value.

The following Town residents offered comments they would like the Town Board to consider in their final ISP selection decision:

Andrew Gantman of 10929 Hillcrest Rd noted the quoted service prices were good compared to what he is paying now and hopes the timeline for installation would be reasonable.

Mickie Raasch of 12676 Door Bluff Park Rd noted the existing Frontier infrastructure may help with a timeline for the project.

Jeffrey Brosek of 11635 Beach Road noted he and his wife work remotely and are looking forward to Frontier's proposed higher upload speeds. He would like the Town to consider any data caps that might exist with Frontier and has heard a history of poor customer service with Frontier.

Robin Miller 10850 N Appleport Ln noted she is a current Frontier customer and has experienced poor customer service. She also noted that she would have a \$20 reduction in the monthly bill for similar speeds to what she has now.

When public comment ended, Johnson ended the Public Hearing at 6:28pm.