



New Richland City Council Regular Meeting Agenda February 12th, 2024

Agenda:

- 6:30 **Call to Order**
 Roll Call
 Pledge of Allegiance
 Approve Agenda

Consent Agenda Items

Items listed on the Consent Agenda are considered routine and non-controversial by the City Council. There will be no separate discussion of these items unless requested by the City Council.

1. Approve Minutes of the January 22nd, 2024, City Council Meeting

Public Comments

Notice: We welcome the attendance of residents of the City of New Richland to the City Council meetings. Any resident of the City of New Richland may request permission to speak at a regular scheduled council meeting on any topic that is relevant to the operation of the city. Any resident wishing to address the city council shall either call City Hall and request to be put on the agenda or they can sign-up 10 minutes prior to the start of the meeting. At the discretion of the mayor, the speaker may address the topic either during the public portion of the meeting or at the time the item is being addressed by the council. The mayor will call upon the speaker at the appropriate time. Speaker shall state their name and topic to be addressed. Residents are expected to use proper etiquette, decorum and respect when addressing the council.

Request and Presentations

Public Hearings

Ordinances and Resolutions

1. Approve Banking Resolution with Keen Bank
2. Resolution 24-03: A Resolution Opposing Redesign of the State Flag and Seal

Department Reports

1. Ambulance Report – In Writing
2. Fire Department Report – In Writing
 - a. Equipment Purchase
3. Police Department Report – Tanyce Bruegger, Chief of Police

Unfinished Business

1. Hydrology Study Update

New Business

1. Home Serve Program
2. Compensation Plan Update

Miscellaneous

Administrators Report

Mayor/Council Comments

Adjournment

There will be a City Council Work Session on February 22nd, 2024, at 6:30 pm
The next Regular City Council meeting will be held on Monday February 26th, at 6:30 pm



New Richland City Council Regular Meeting Minutes

January 22nd, 2024

Members Present

Chad Neitzel
Loren Skelton
Jody Wynnemer
Jason Casey
Janda Ferguson

Staff Present

Anthony Martens-City Administrator
Eric Hendrickson-Maintenance Lead
Shell Johnson-People Service
Bob Johannsen-Care Center Administrator

Others Present

Pam Goehring Larry Goehring

Members Absent

None

The meeting was called to order by Mayor Chad Neitzel at 6:30 p.m.

Roll Call - All members present

Pledge of Allegiance

Approval of Agenda

- Council Person Wynnemer requested #2 and #3 from the consent agenda be moved to unfinished business
- Motion made by Loren Skelton and seconded by Janda Ferguson to approve the agenda as amended. Carried (4 yes, 0 no)

Consent Agenda

- Motion made by Jody Wynnemer and seconded by Loren Skelton to approve the consent agenda. Carried (4 yes, 0 no)

Public Comments

- None

Requests and Presentations

- None

Public Hearings

- None

Ordinances and Resolutions (see attached)

- None

Reports

1. Care Center Report – Bob Johannsen, Care Center Administrator
 - Care Center report was presented by Bob Johannsen
 - Motion was made by Loren Skelton and seconded by Jason Casey to approve the Ambulance Department report. Carried (4 yes, 0 no)



New Richland City Council Regular Meeting Minutes

January 22nd, 2024

Reports (continued)

2. People Service Report – Shell Johnson
 - People Service report was presented by Shell Johnson
 - Motion made by Loren Skelton and seconded by Janda Ferguson to approve the People Service report. Carried (4 yes, 0 no)
3. Maintenance Report – Eric Hendrickson, Maintenance Lead
 - Maintenance Report was presented by Eric Hendrickson.
 - Motion made by Jody Wynnemer and seconded by Loren Skelton to approve the purchase of tools for the water/sewer disaster trailer at a cost of up to \$1,400. Carried (4 yes, 0 no)
 - Motion made by Janda Ferguson and seconded by Jason Casey to set a work session for Street Project Discussion and Engineer introduction on Thursday February 22nd at 6:30pm. Carried (4 yes, 0 no)
 - Motion made by Loren Skelton and seconded by Jody Wynnemer to purchase a hydraulic pump for the water/sewer disaster trailer from DSG at a cost of \$8,970.64. Carried (4 yes, 0 no)
 - Motion made by Loren Skelton and seconded by Jason Casey to approve hiring Tonka to test media in the water filter upon engineering confirmation at a cost of \$1,270. Carried (4 yes, 0 no)
 - Motion made by Loren Skelton and seconded by Janda Ferguson to approve the Police Department report. Carried (4 yes, 0 no)

Unfinished Business

- 3rd Street Parking
 - General discussion regarding 3rd Street Parking. No action taken.
- Ambulance Incentive Pay
 - Update provided by City Administrator
- December 2023 Check Register
 - Motion made by Jason Casey and seconded by Jody Wynnemer to approve the December 2023 check register. Carried (4 yes, 0 no)
- December 2023 Financials
 - Motion made by Loren Skelton and seconded by Jason Casey to approve December 2023 financials.

New Business

1. Consolidated Garbage Contract Discussion
 - a. After a brief discussion, motion made by Jason Casey and seconded by Loren Skelton to investigate moving to a 1 hauler contract for consolidated garbage services within the city of New Richland. Carried (4 yes, 0 no)
2. City-Run Municipal Dispensary Discussion
 - a. After a brief discussion it was suggested that the City poll the community regarding the possibility of a dispensary
3. State Flag Discussion/Resolution Discussion
 - a. Motion made by Jody Wynnemer and seconded by Jason Casey for the Administrator to draft a resolution disapproving of the legislators' efforts in the state of MN to change the state flag. Carried (4 yes, 0 no)



New Richland City Council Regular Meeting Minutes

January 22nd, 2024

New Business (continued)

4. Purchase Computer for Assistant City Clerk
 - a. Motion made by Loren Skelton and seconded by Jason Casey to approve the purchase of a new computer for the Assistant City Clerk at a cost of \$650 from Dell. Carried (4 yes, 0 no)
5. Purchase turnout gear for the FD
 - a. Motion made by Jason Casey and seconded by Loren Skelton to approve the purchase of turnout gear for the Fire Department at a cost of \$16,064 from Heiman Fire Equipment. Carried (4 yes, 0 no)

Miscellaneous

- None

Administrators Report

- Administrator Martens provided a report in writing to the council on tasks completed since last meeting.
- Motion made by Loren Skelton and seconded by Jason Casey to approve the City Administrators report. Carried (4 yes, 0 no)

Mayor/Council Comments

Adjournment – Motion for adjournment made by Janda Ferguson and seconded by Loren Skelton. Carried (4 yes, 0 no) 7:29 p.m.

Submitted by,

Anthony Martens
City Administrator

**KEEN BANK NA
WASECA, MINNESOTA**

SECURITY AGREEMENT FOR THE DEPOSIT OF PUBLIC FUNDS

This agreement is made this 6th day of February 6, 2024, by and between First National Bank of Waseca, hereinafter known as "Depository," and City of New Richland, hereinafter known as "Public Unit."

SECTION 1. GRANT OF SECURITY INTEREST. As required by law, Depository hereby grants a security interest in the securities, notes, and instruments specifically described on the attached exhibits as collateral for any and all deposits and certificates of deposit by the Public Unit in an amount in excess of \$250,000 FDIC insurance coverage from this date until such deposits and certificates of deposits have been paid in full.

SECTION 2. VALUE OF PLEDGED COLLATERAL. Depository shall maintain an aggregate market value of pledged collateral in an amount not less than that required by law.

SECTION 3. CUSTODIAL AGREEMENT. To allow the Public Unit to perfect its security interest, Depository will deposit said collateral with the United Bankers Bank as agent of the Public Unit pursuant to a Custody Agreement executed by and between Depository, Public Unit, and Bank.

SECTION 4. SUBSTITUTION OF COLLATERAL. Depository may substitute collateral as provided by law. Provided the Depository is not then in default, as defined within this Agreement, Public officer shall promptly upon request of the Depository respond to Depository's Applications for Addition, Withdrawal, and/or Substitution of Securities. Failure by the Public officer to respond to Depository's request within ten (10) days (or as provided otherwise by law) shall be deemed approval of the request.

SECTION 5. INTEREST COLLATERAL. Provided that the Depository is not in default, as defined by this Agreement, all interest on collateral deposited shall be paid to the Depository. In the event of default, interest on deposited securities shall be paid to the party entitled to possession of such security and shall be aggregated with the security as additional collateral securing the obligations of the Depository.

SECURITY AGREEMENT

SECTION 6. EVENTS OF DEFAULT. Depository shall be in default under this Agreement upon the occurrence of any of the following events:

- a. The Depository shall be closed by order of its primary regulatory agency;

- b. The Depository has breached any provisions of the Deposit Agreement of this Security Agreement;
- c. The Depository is in violation of any provision of law concerning the deposit of public funds.

SECTION 7. CERTIFICATE OF DEFAULT. In the event of the occurrence of any event of default as defined herein, the Public Unit through the undersigned Public Officer, may make written demand and Certification of Default to the United Bankers' Bank as custodian of the collateral, for release to the Public Officer of all of the collateral deposited with the Bank by Depository for the benefit of the Public Unit.

SECTION 8. FORECLOSURE. Upon delivery of the collateral to the Public Unit, the Public Unit shall foreclose its security interest in the collateral provide by law.

IN WITNESS WHEREOF, the Parties, each acting through their respective duly authorized representative(s), have caused this Agreement to be signed in their names and delivered as of the date first above written.

City of New Richland
Public Unit

By: _____
Signature

Typed Name of Signor

Title

Keen Bank NA
Depository--Full Corporate Name

By: 
Signature

Bernard M Gaytko
Typed Name of Signor

President
Title

EXHIBIT A

KNOW ALL MEN BY THESE PRESENTS, That Keen Bank NA in consideration of its designation as a depository of public funds of City of New Richland, as hereinafter specified, hereby assigns, transfers and sets over to said City of New Richland those certain securities described as follows, to-wit:

SECURITIES

Cusip	Receipt	Description	Maturity Date	Rate	Market Value
Total:					0.00

of the total market value of 0.00 Dollars, together with such other securities as may hereafter be by it delivered to said City of New Richland in lieu of all or any part thereof and additional thereto pursuant to the statutes of the State of Minnesota relating to depositories of public funds;

THE CONSIDERATION AND CONDITION OF THIS ASSIGNMENT AND DEPOSIT OF SECURITIES ARE SUCH;

That whereas it has submitted in writing to the Treasurer of said City of New Richland its said proposal to be designated a depository of said funds of said City of New Richland, All Dollars for the term of four year (s) from the 6th day of Feb, 2024, upon the terms of said proposal which is hereby made a part hereof, and has assigned said securities and agreed to deposit the same with the Treasurer of said City of New Richland, or at such other place as the governing body of said City of New Richland shall by resolution fix and determine for the safe-keeping of such collateral together with such other securities as may during said term be substituted therefor or any part thereof and additional thereto as security for the payment of All Dollars of said public funds so to be deposited.

NOW, THEREFORE, If, in case it shall be designated such depository of said funds, it shall observe all its duties as such depository according to the statutes of the State of Minnesota relating to depositories of such public funds, which statutes are hereby made a part hereof, shall credit, account for, and pay over to Treasurer of said City of New Richland without exchange or other charges, on demand and its legal orders, all funds and moneys which shall be deposited with it subject to such demands and orders, with interest thereon according to its said proposal, and all funds and moneys which shall be deposited with it as time deposits, and interest thereon, as the same shall become due, and at the end of said term shall credit, account for, and pay over, the same to the Treasurer of said City of New Richland, all of which it hereby promises and agrees to do, this assignment and obligation shall become void and said securities shall be surrendered and delivered to it by said Keen Bank NA; otherwise it shall be and remain of full force and effect; and in case of any default on its part under the statutes of the State of Minnesota relating to depositories of public funds, it hereby authorizes and empowers said City of New Richland and its governing body and officers, to sell and dispose of all said securities, or such part thereof as shall be necessary, out of the proceeds thereof to retain and keep the full amounts due to said City of New Richland, and to pay the overplus, if any, to it as such depository, or its assigns.

IN WITNESS WHEREOF, It has caused these presents to be executed in its corporate name by its President and CFO and its corporate seal to be hereunto affixed by authority of its Board of Directors this 6th day of February, 2024.

In Presence of

Jamie Kheat

Seal

KEEN BANK NA

By

[Signature]
President

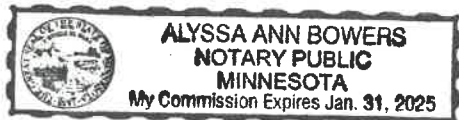
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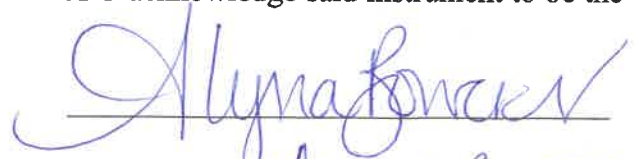
[Signature]
CFO

STATE OF MINNESOTA

County of Waseca

On this 6th day of Feb, 2024, appeared before me Bernard Gaytko and Thomas J Sankovitz, to me personally known, who, being by me duly sworn, did say that they are respectively the President and CFO of Keen Bank NA, a corporation that the seal affixed to the within instrument is the corporate seal of said corporation, that said instrument was signed and sealed in behalf of said corporation by authority of its Board of Directors; and said President and CFO acknowledge said instrument to be the free act and deed of said corporation.




Notary Public ALYSSA BOWERS
My Commission Expires: 1-31-25

APPROVAL OF SECURITIES

As recording officer of the government body of the City of New Richland, I hereby certify that on the ____ day of _____, _____, a resolution was duly adopted by the said government body approving the within agreement, the securities therein specified, and the assignment thereof.

Dated this ____ day of _____, _____.

Title

DESIGNATION OF DEPOSITORY

Pursuant and subject to the terms of the foregoing instrument and its proposal therefore made a part thereof Keen Bank NA is hereby designated depository of the public funds of the City of New Richland, Minnesota, for the term of 4 years from the ____ day of _____, 2024.

By _____

CERTIFICATION OF ADOPTION OF BOARD DIRECTORS RESOLUTION

At a duly constituted meeting of the Board of Directors of Keen Bank NA, held on February 6th, 2024, the following resolution was adopted:

“WHEREAS, Minnesota Statutes, Chapter 118 requires City of New Richland to designate a national, insured state bank or thrift institution as depository of funds; and

“WHEREAS, City of New Richland has designated Keen Bank NA, a FDIC insured depository institution, as depository of its public funds pursuant to Minnesota Statutes, Chapter 118; and

“WHEREAS, Minnesota Statutes, Section 118.05 requires the depository to assign collateral security for deposits in excess of available federal deposit insurance.

“NOW, THEREFORE, it is hereby:

“RESOLVED, that the Board of Directors hereby approves the pledge of bank securities from the bank’s investment portfolio of pledgeable securities, as identified in a written assignment dated February 6th, 2024, between City of New Richland, Keen Bank NA, and United Bankers’ Bank, acting as custodian, a copy of which is attached hereto and marked “Exhibit A.” The fair market value of these pledged securities is equal to 110 percent of uninsured amount on deposit for City of New Richland.

“RESOLVED FURTHER, that the pledge by this resolution shall be an official record of the institution.”

I, the undersigned, Secretary of Board of Directors, and the President do hereby certify that the foregoing is a true, complete and accurate copy of the resolution duly adopted by the Board at a meeting held on the aforementioned date, at which a quorum of the members were present; and do further hereby certify that the resolution has not been altered, amended, or rescinded and is now in full force and effect.

IN WITNESS WHEREOF, I have hereunto subscribed my name and affixed the seal of the corporation this February 6th, 2024.

Corporate Seal

Secretary

President



RESOLUTION 24-03

RESOLUTION IN OPPOSITION TO REDESIGNING THE STATE FLAG AND SEAL

WHEREAS, the 2023 Legislature created a State Emblems Redesign Commission in the Laws of Minnesota, Chapter 62, Article 2, Section 118 the purpose of which is to redesign the official state flag and official state seal, and

WHEREAS, the Redesign Commission was charged with bringing recommendations on the redesign to the Legislature by no later than January 1st, 2024, and

WHEREAS, the official seal of the State of Minnesota has remained unchanged since 1858; the current official state flag was created in 1957 with minor modifications done in 1983, and

WHEREAS, the official state flag and seal are not only symbols of our state, but also of our history and both the current official state flag and official state seal contain historical information on our farming background, Native American heritage and the co-existence that is part of the rich history of our state, and

WHEREAS, there is a substantial public cost associated with making this change that does not advance the public interest, including every police badge, seals on city flags, and across the state at a substantial public expense, and

NOW, THEREFORE, BE IT RESOLVED the New Richland City Council hereby urges our legislative delegation and the Governor to reject the work of the State Emblems Redesign Commission.

BE IT FURTHER RESOLVED the New Richland City Council hereby urges our legislative delegation and the Governor to retain the existing state seal and state flag as the official emblems for the State of Minnesota.

Passed by the City Council of the City of New Richland, Minnesota on Monday, February 12th, 2024.

Adopted by the City Council of the City of New Richland, Minnesota, this 12th Day of February, 2024.

(Deputy Mayor)

Attest:

(City Administrator)

Ambulance Report 2024 February

Runs: We are currently at 9 runs for the year.

Crew: Ernie is working to get things done so he is certified again and start running. Mitch is now taking first responder call time.

We had our SweetHeart Bingo the 10th. We are looking at future dates this year. Thank you to all that donated prizes.

Training: Our last training was on hypothermia. The next training the crew would like to do mental health emergencies. During our training I invited the police department and they have been coming to trainings.

Miscellaneous: Sara Jo has made a flyer to put out with the city water bills to see if we get people interested in joining the ambulance. We would like to have another class soon with people that would join the service.

Director: This year is the renewal for the ambulance license, and I will have that completed this month. I met with North about our mutual aid agreement, we made no changes and will be good for the next 6 months. We plan to meet every 6 months to keep our agreement in good standing. If we find that there needs to be any changes we will discuss them but everything is going great they said.

Equipment: I have talked to Mark to get me the information to talk with the Zoll and Lifepak representatives, waiting on that information. This is to have an idea of the costs of replacement of the monitor for our ambulance. The LifePak and Lucas will be going for its yearly service soon and the LifePak will need new batteries when the time comes. I have not replaced them since I took over and I'm not sure if they have ever been replaced. They do not hold a charge like they should.

Thank you

Sarah Sundve
New Richland Ambulance Director



NEW RICHLAND FIRE DEPARTMENT

MONTHLY COUNCIL REPORT

MONTH: JAN YEAR: 2024

FIRE CALLS: 1 - MUTUAL AID

MEDICAL CALLS: 0

TOTAL CALLS: 1

TRAINING COMPLETED DURING THE MONTH:

TRUCK & EQUIPMENT CHECKS

ADDITIONAL INFORMATION:

BANQUET, EQUIPMENT PURCHASE

ANTHONY MARTENS RETIRED 20 YRS
OF SERVICE

Respectfully Submitted: Josh Moen, Fire Chief

Streicher's - Minneapolis
10911 W Hwy 55
Minneapolis, MN 55441
Phone: 763-546-1155
Fax: 763-546-6776



SALES QUOTE

Federal ID # 41-1458127

Sales Quote Number: Q357667
Sales Quote Date: 02/07/24
Page: 1

Sell 85557
To: New Richland Fire Dept.
203 N Broadway
New Richland, MN 56072
United States

Ship
To: New Richland Fire Dept.
203 N Broadway
New Richland, MN 56072
United States

Phone: (507) 465-3514
Fax:

Ship Via
Terms Net 15

SalesPerson Bill Egan
Phone: 763-252-2520
E-mail: bille@Streichers.com

Item No.	Description	Unit	Quantity	Unit Price	Total Price
B-B538	BADGE: Blackinton B538	EA	1	89.00	89.00
	FIREFIGHTER/NEW RICHLAND/A6993/FIRE DEPT./5573				
B-B538	BADGE: Blackinton B538	EA	1	89.00	89.00
	FIREFIGHTER/NEW RICHLAND/A6993/FIRE DEPT./5574				
B-B538	BADGE: Blackinton B538	EA	1	89.00	89.00
	FIREFIGHTER/NEW RICHLAND/A6993/FIRE DEPT./5580				
B-B538	BADGE: Blackinton B538	EA	1	89.00	89.00
	FIREFIGHTER/NEW RICHLAND/A6993/FIRE DEPT./5585				
B-B538	BADGE: Blackinton B538	EA	1	89.00	89.00
	FIREFIGHTER/NEW RICHLAND/A6993/FIRE DEPT./5593				
SMW-C600	NAMEPLATES - 1/2W X 2.5L W/ Serving Since Tab	EA	5	79.00	395.00
	W/ M1913C/ NRFD Volunteer				

Quoted prices do not include Sales Tax. All quoted prices are valid for 60 days from the date of the quote.

Total: 840.00



New Richland Police Department

PO Box 57 203 North Broadway New Richland, MN 56072
Phone: (507) 465-3240 Fax: (507) 463-3198 Email: nrpd@cityofnewrichlandmn.com

Monthly Report

February 12th, 2024 Council Meeting

Activity/Calls for Service

The New Richland Police Department responded to *** 228 *** calls for service for the month of January.

Total Calls through January 2024: 228

Total Calls through January 2023: 105

Most calls requiring additional follow up have been completed. As always, we remind people to get in touch with us if they have any information regarding any incidents that have occurred in the City of New Richland or surrounding areas.

Items Completed in January

- N/A

Information

- Parking violations regarding Snow Emergencies and expired registration have been sent out and continue to be an issue. PLEASE remember to renew your registration as it is a law.

Training & Education

- Chief Bruegger attended MSCIC in Mankato.

Personnel



New Richland Police Department

PO Box 57 203 North Broadway New Richland, MN 56072
Phone: (507) 465-3240 Fax: (507) 463-3198 Email: nrpd@cityofnewrichlandmn.com

- Officer Jandt completed field training and has been doing well.

Purchases

- Two Glucometers were purchased for \$95.58

Squad Maintenance

- Tires were purchased for 260 squad and are scheduled to be put on

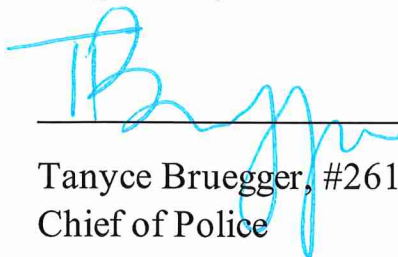
Equipment

- N/A

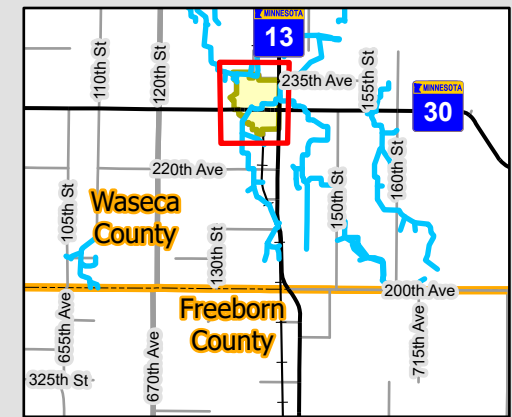
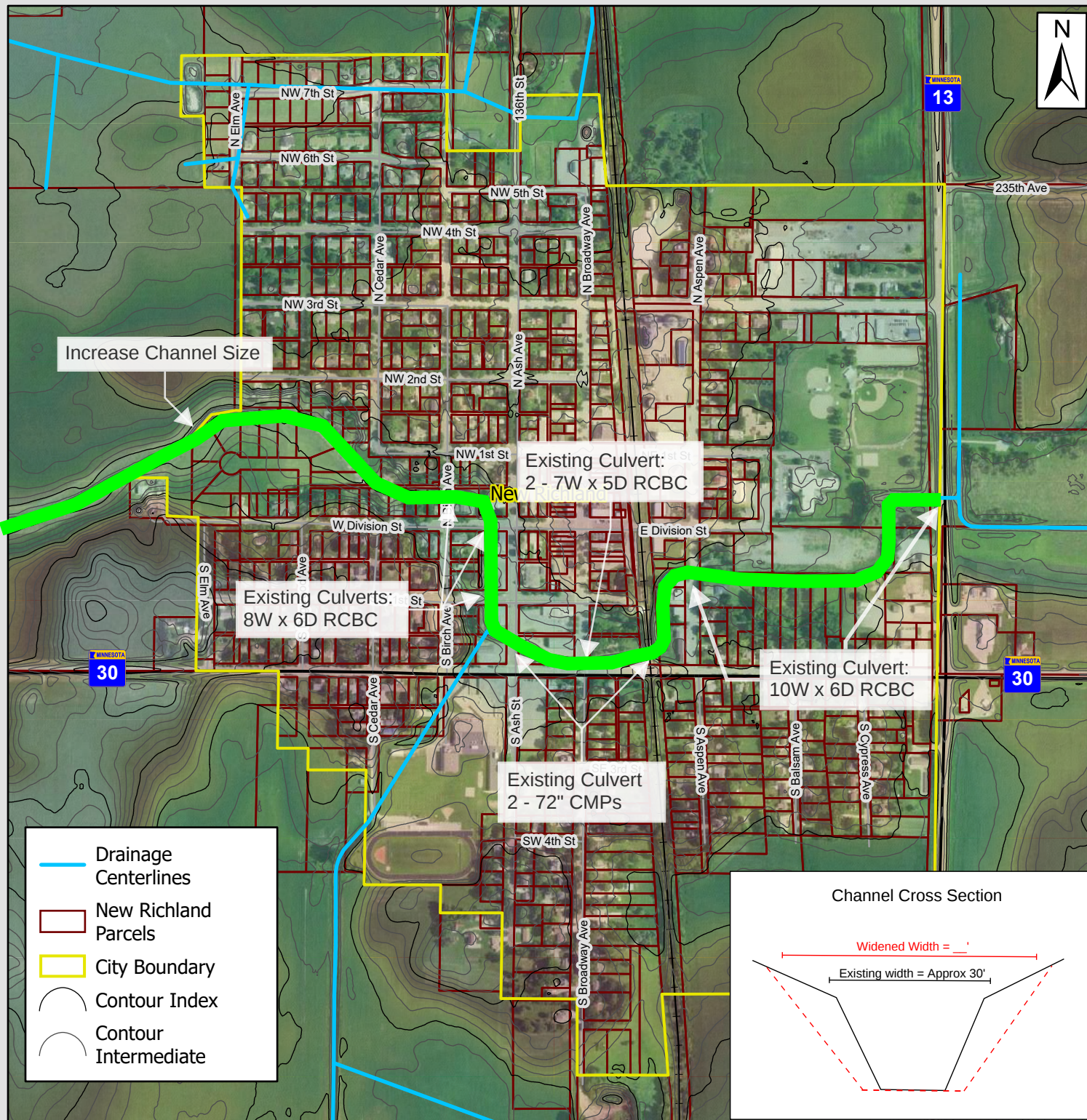
Upcoming Events / Important Items

- N/A

Respectfully Submitted,



Tanyce Bruegger, #261
Chief of Police



Capacity Improvements

Summary Description

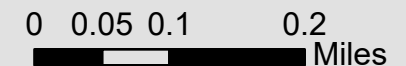
Increase conveyance capacity within and downstream of City to lower flood levels.

-Project would consist of:

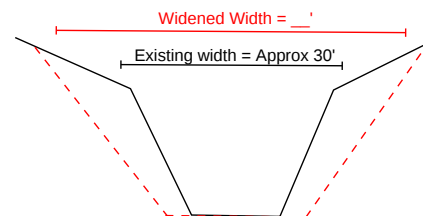
- 1) Replacement of all or most culverts
- 2) Widening of channel

Other Considerations

- Some structures may be within the footprint of widened channel and would need to be removed.
- Removal (without replacement) of some culvert crossings would reduce project cost.
- Analysis is necessary to determine necessary channel and culvert dimensions.

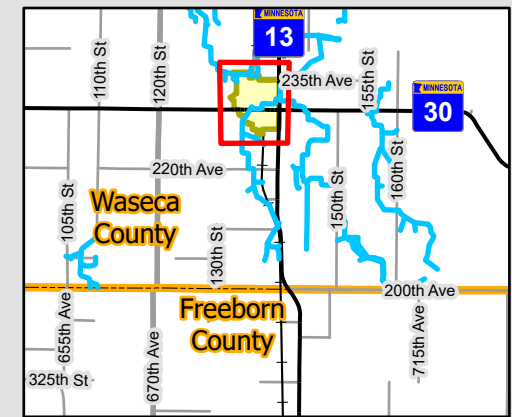
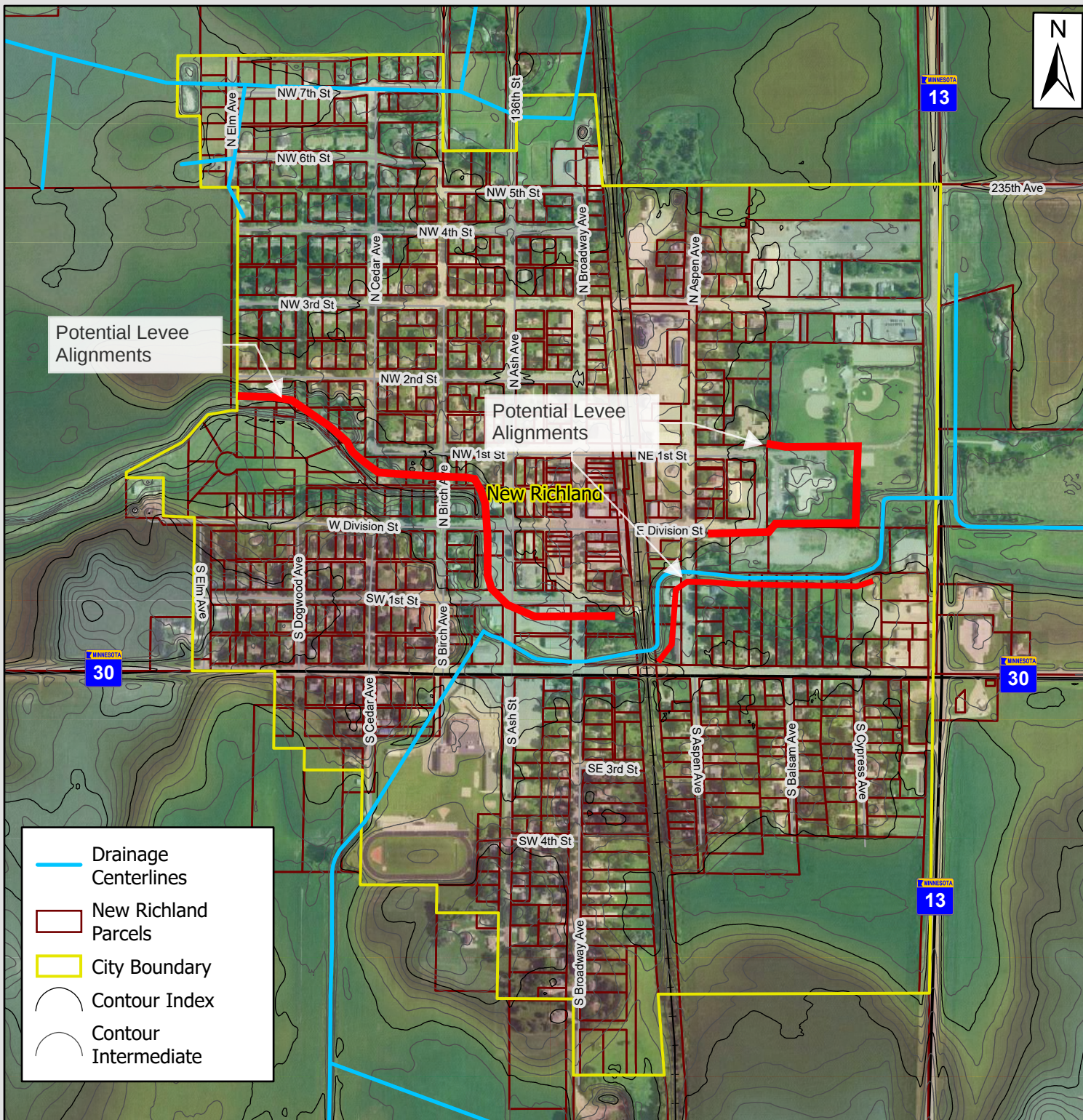


Channel Cross Section



Preliminary Flood Mitigation Concepts

Scale: AS SHOWN	Drawn by: KRB	Checked by: JL	Project No.: 11967-0001	Date: 2/7/2024	Sheet:
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Structural Protection

Summary Description

Construct levees to contain flood water within the channel and remaining floodplain

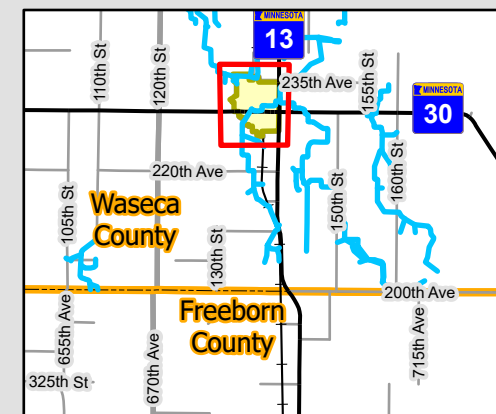
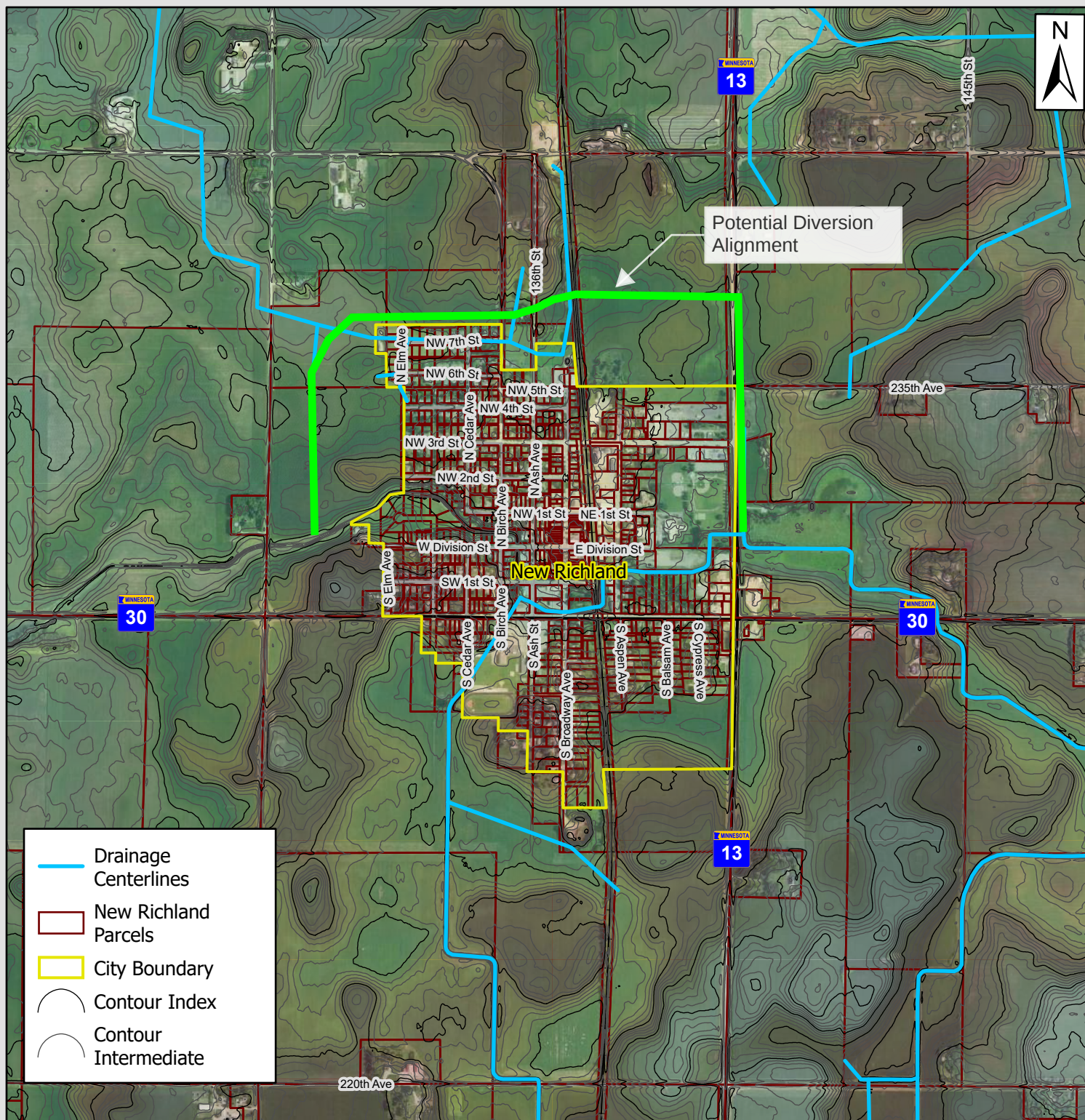
Other Considerations

-Some structures will be within the footprint of levee alignments and must be removed for levee construction. After removal of these structures, there may be limited remaining structures to protect in some locations.

0 0.05 0.1 0.2
Miles

Preliminary Flood Mitigation Concepts

Scale: AS SHOWN	Drawn by: KRB	Checked by: JL	Project No.: 11967-0001	Date: 2/7/2024	Sheet:
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Diversion

Summary Description

This alternative will divert floodwaters around the north or south side of the city.

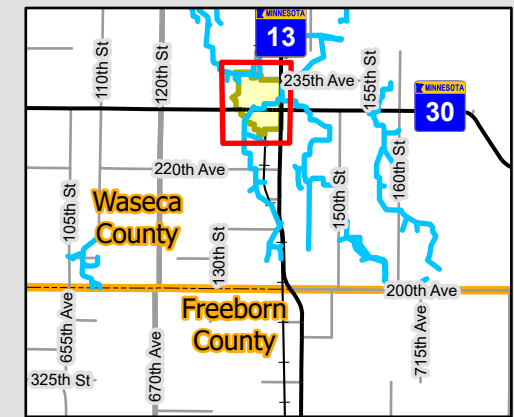
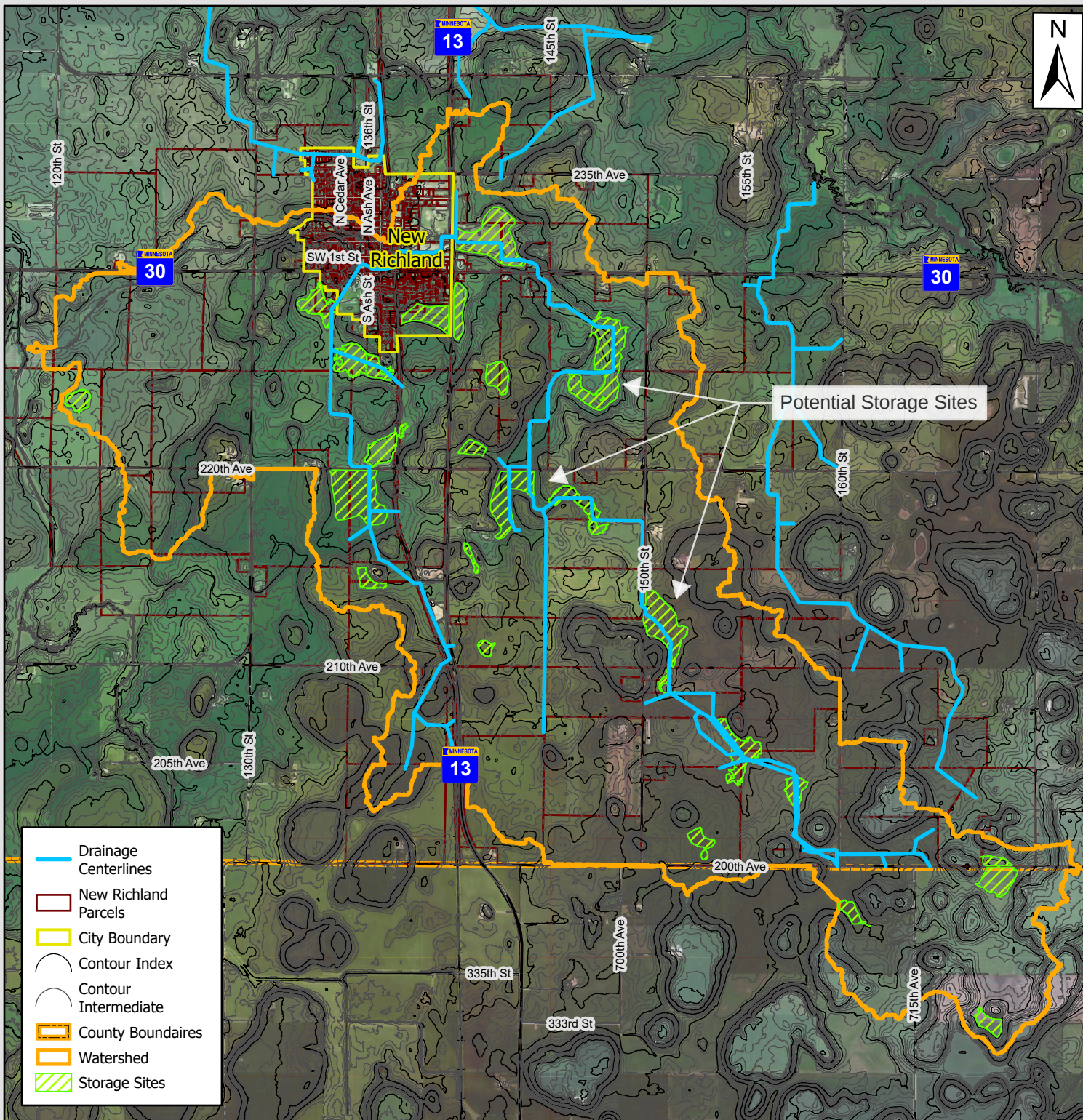
Other Considerations

- Project will require property acquisition for open channel ditch construction
- Several new culvert crossings will be constructed

0 0.13 0.25 0.5
Miles

Preliminary Flood Mitigation Concepts

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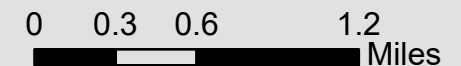
Storage

Summary Description

This alternative relies on the temporary storage of runoff in flood basins upstream of the city.

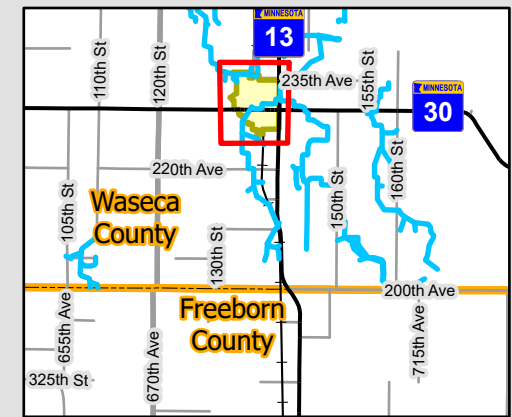
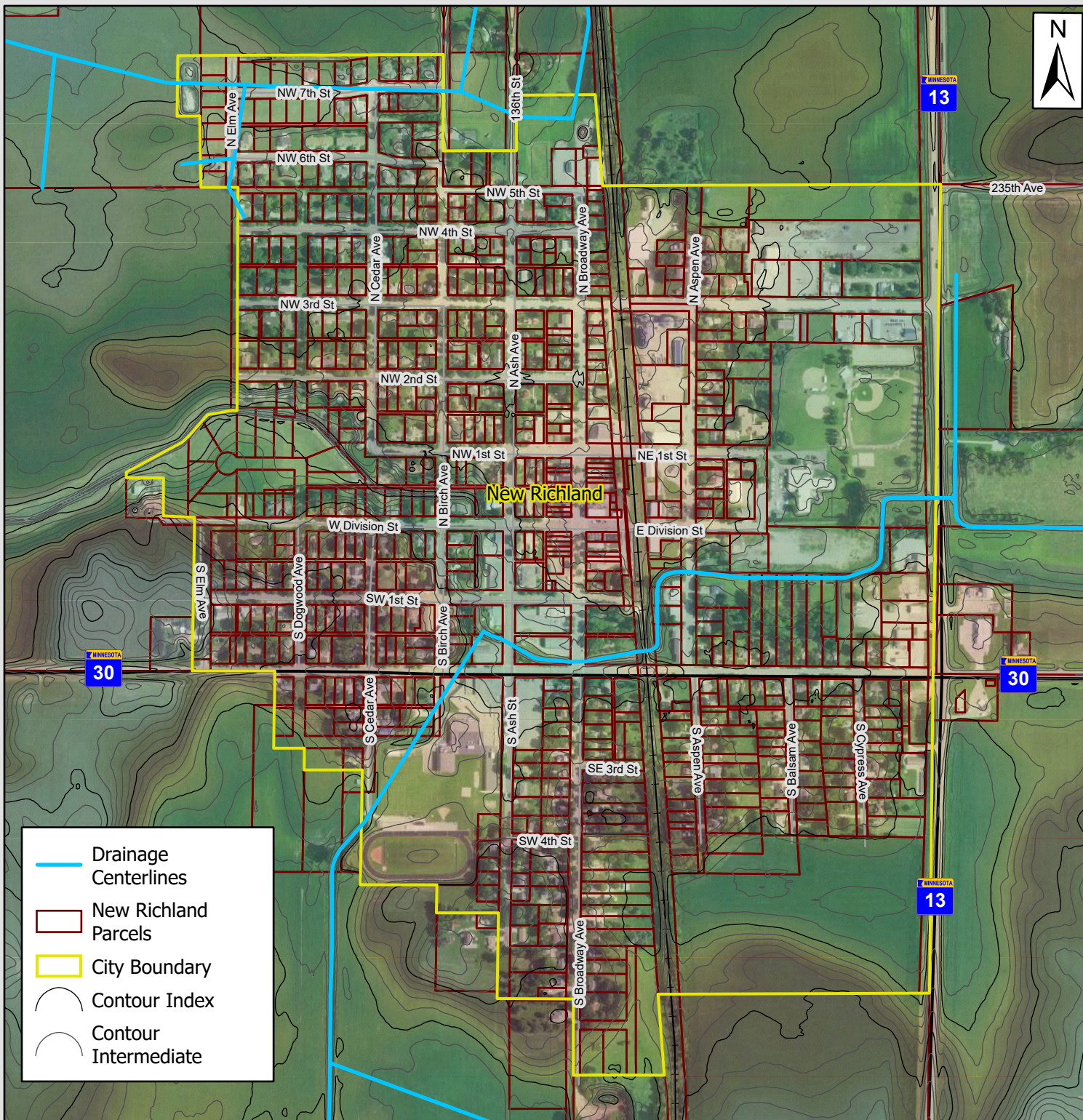
Other Considerations

- While feasible, the success of this alternative is reliant on the conversion of agricultural land (or putting land into a increased risk of damaging crops during heavy rainfall).
- This alternative likely requires multiple storage sites to be effective.



Preliminary Flood Mitigation Concepts

Scale: AS SHOWN	Drawn by: KRB	Checked by: JL	Project No.: 11967-0001	Date: 2/7/2024	Sheet:
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Property Buyouts

Summary Description

This alternative purchases properties vulnerable to flood damages and the structures are removed.

Other Considerations

- Preliminary estimate is 20-30 residential and 8-12 commercial properties.
- Records of previously impacted properties provides an approximate number of properties to be considered for buyout.
- Hydraulic analysis can quantify the risk of other properties.

0 0.05 0.1 0.2
Miles

Preliminary Flood Mitigation Concepts

Scale: AS SHOWN	Drawn by: KRB	Checked by: JL	Project No.: 11967-0001	Date: 2/7/2024	Sheet:
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NLC Service Line Warranty Program

by



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412-874-9454 (cell)



NLC Service Line Warranty Program by HomeServe



Offering
services for
over 20 years



4.8 out of 5 stars
customer
satisfaction



Program endorsed
since 2010

“The National League of Cities is proud to partner with this highly reputable and reliable program. Their exemplary record of customer service and transparency is what has driven the success of this partnership over the years.”

Clarence Anthony, Executive Director
National League of Cities



HomeServe Key Statistics*

- Over **4.8 million** customers
- Over **8.5 million** policies
- Over **1,200** municipal and utility partnerships
- Job serviced **every 34 seconds**
- Customer savings to date:
over \$2 Billion

* As of January 2023



Aging Infrastructure

Challenging for cities and homeowners

Lateral lines are subjected to the same elements as public lines

- Ground shifting, fluctuating temperatures, tree root penetration, corrosion, and more

Out of sight, out of mind

- Water and sewer lines located outside, usually underground

Failed lines waste thousands of gallons of water

- Presents a potential environmental hazard

Common homeowner misconceptions

- City is responsible for maintenance of the water and sewer lines on their property
- Repairs are covered by their homeowner's policy



Homeowners are unprepared for emergencies and expect solutions from the city/utility



78% of homeowners believe the utility provider should educate them on repairs and preventative measures. (Ipsos Public Affairs/HomeServe 2019)



56% of Americans can't cover a **\$1,000** emergency expense with savings. (Bankrate 2022)



60% of homeowners with annual household incomes under \$50,000 a year reported **having \$500 or less or no money set aside** for a home repair emergency. (Harris Poll/HomeServe 2021)



Solution for Municipalities and their Residents



Residents

Optional low-cost protection against potentially expensive water, sewer, plumbing repairs



Educates residents about their responsibility for exterior lines



Municipality/Utility



Reduces calls to the Utility



Timely repairs reduce water loss from line breaks - use of local contractors infuses money into the local economy

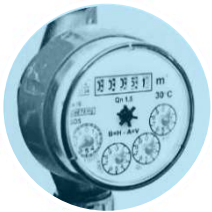


Turnkey program - provides marketing, billing, claims, customer service



No cost for the municipality/utility to participate

Optional Homeowner Protection



External Water Line

Up to \$8,500 per incident to repair/replace broken, cracked, or clogged exterior lines



External Sewer Line

Up to \$8,500 per incident to repair/replace broken, cracked, or clogged exterior lines



In-home Plumbing & Drain

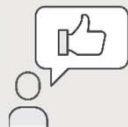
Up to \$3,000 per incident on all water, sewer, and drain lines inside the home after point of entry



No annual or lifetime limits, deductibles, service fees, forms, or paperwork



No pre-inspection - 30 day waiting period



Homeowner opt in or out at any time - no penalty



Locally based, fully licensed and vetted contractors



Toll-free emergency number available 24 hours a day, 365 days a year



Guaranteed repairs

Homeowner Education

- No public funds used in marketing, distribution, or administration of the program
- Direct mail only – Limited to 3 mailing campaigns per year
- Partner must review and approve marketing material before each and every campaign
- Marketing clearly states city does not provide program and is voluntary for homeowner
- Easy enrollment options – consumer choice of mail, phone or web

Revenue Share

- Non-tax revenue share for the City/Town
- City/Town utilize funds for important initiatives including:
 - ✓Infrastructure improvements
 - ✓Low-income assistance/community charities
 - ✓Partially offset rate increases



CURRENT MINNESOTA PARTNERS (41)

- *City of Edina*
- *City of St Louis Park*
- *City of Richfield*
- *City of Columbia Heights*
- *City of St Michael*
- *City of Mounds View*
- *City of Grand Rapids*
- *City of Watertown*
- *City of Olivia*
- *City of Chatfield*
- *City of Le Sueur*
- *City of South St. Paul*
- *City of Barnesville*
- *City of Dilworth*
- *City of Albert Lea*
- *City of Jackson*
- *City of Falcon Heights*
- *City of Mora*
- *City of Perham*
- *City of Hawley*
- *City of Pelican Rapids*
- *City of Arden Hills*
- *City of Granite Falls*
- *City of Lake Crystal*
- *City of Rosemount*
- *City of Waite Park*
- *City of Pipestone*
- *City of Zumbrota*
- *City of Blaine*
- *City of Delavan*
- *City of Loretto*
- *City of New Brighton*
- *City of Iron Junction*
- *City of Vergas*
- *City of Vesta*
- *City of Robbinsdale*
- *City of Lafayette*
- *City of New London*
- *City of Brownsdale*
- *City of Big Lake*
- *New Ulm Public Utilities*

Our Promise:

We will be a trusted steward
of your brand and reputation.

Questions?

For more information contact:

Ashley Shiwarski
Sr. Director, Business Development
Ashley.Shiwarski@homeserveusa.com
412-874-9454



Memo

To: City Council

From: Anthony Martens

cc:

Date: 2/9/24

Re: Compensation Plan Update

Due to the increase in wages across the state and particularly with Law Enforcement, I did reach out to David Drown and Associates to ask about maintenance of our compensation plan. They currently offer a 3-yr contract at \$3,000 / year that would re-evaluate the current structure, re-write job descriptions and file pay equity reports.

He did also offer a \$2,300 contract if we did not wish to re-write our job descriptions. Council should discuss and direct staff regarding their willingness to proceed.



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Web: www.cityofnewrichlandmn.com

City Administrator's Report

February 12th, 2024, City Council Meeting

Continue working with ABDO Auditors on the 2023 audit

Completed annual water usage report to the MN DNR

Met with new utility payment vendor

Met with Home Serve regarding the NLC Service Line and ServLine Program

Met with Engineer regarding water plant issues / plans

Spoke with Engineer regarding upcoming lead water service line requirements

Continued correspondence with City Attorney regarding city municipal dispensary

Received notification of being awarded a CEDA grant. More information to come.

Continue working on completing the final requirements for the USDA Grants for Turnout gear and the warning siren. Very complicated due to Federal requirements.

EMPLOYEE RECOGNITION

EMPLOYEE BIRTHDAYS

2/21 - Brandi Dokken – AMB

2/21 - Braeden Thompson – MAINT

2/21 - Joshua Babcock - AMB

EMPLOYEE ANNIVERSARIES